

Using Your Myer Centre Car Park Booking

Our car park management system uses licence plate recognition at the entry and exit to match your vehicle registration to your booking.

Entering:

1. Please drive up to the entry gate slowly. Ensure there is a minimum of 3 m between you and any vehicle which may be in front of you. Our system will attempt to match your vehicle registration to your booking. *Currently over 98% of vehicle registrations are correctly read.*
2. When the system matches your vehicle registration to your booking, the entry gate will rise automatically. This should take no more than 2 - 3 seconds. **You do not need a ticket.** Please drive through and park.
3. **If you experience any difficulties at the entry, press the help button at the entry and our staff member will assist you as quickly as possible.**
4. **DO NOT TOUCH THE SCREEN TO GET A TICKET.**

Exiting:

1. When you are ready to leave, drive directly to the exit.
 2. Drive up to the gate slowly, ensuring there is a minimum of 3 m between you and any vehicle in front of you.
 3. Our system will match your vehicle registration to your booking. If your stay is within your booking parameters, the gate will rise automatically.
 4. If the gate does not rise automatically, or you experience any other difficulties, press the help button for assistance.
- *All online bookings are time dependant; this is to ensure there is parking available for everyone who books.*
 - *You must enter the car park no earlier than 30 minutes prior to your booked entry time and no later than 30 minutes past your booked entry time.*
 - *If you do arrive outside of this window, your booking will not work and there may be no spaces available. At this point you must press the help button at the entry gate for assistance, otherwise your booking will be void and you will be required to pay standard fees for parking.*