

## Using Your Myer Centre Car Park Booking

Our car park management system uses licence plate recognition at the entry and exit to match your vehicle registration to your booking.

### Entering:

1. Please drive up to the ticket dispenser.
2. Our system will automatically scan your vehicle registration plate.
3. When the system matches your vehicle registration to your booking, the entry column will issue your pre-booked ticket.
4. Remove and keep this ticket. You will need this to exit.
5. If for any reason, the system cannot match your vehicle registration to your booking, your ticket will not be issued automatically. Should this occur, or if you experience any other difficulties, remain at the entry and press the help button for assistance.
- 6. DO NOT TOUCH THE SCREEN TO GET A TICKET.**

### Exiting:

1. When you are ready to leave, drive directly to the exit.
  2. Please approach the exit gate slowly, maintaining a distance of at least 3m between your vehicle and any vehicle that may be in front of you.
  3. Please insert the ticket you received when entering, into the exit reader.
  4. If your stay is within your booking parameters, the gate will rise automatically.
  5. If the gate does not rise automatically, or you experience any other difficulties, press the help button for assistance.
- *All online bookings are time dependant; this is to ensure there is parking available for everyone who books.*
  - *You must enter the car park no earlier than 30 minutes prior to your booked entry time and no later than 30 minutes past your booked entry time.*
  - *If you do arrive outside of this window, your booking will not work and there may be no spaces available. At this point you must press the help button at the entry gate for assistance, otherwise your booking will be void and you will be required to pay standard fees for parking.*