

Using Your Booking

Our booking system uses licence Plate Recognition at the entry and exit gates to match your vehicle registration to your booking.

- *All online bookings are time dependant; this is to ensure there is parking available for everyone who books.*
- *You must enter the car park no earlier than 30 minutes prior to your booked entry time and no later than 30 minutes past your booked entry time.*
- *If you do arrive outside of this window, your booking will not work and there may be no spaces available.*
- *If you do arrive outside your booked entry window, you must press the help button at the entry gate for assistance, otherwise your booking will be void and you will be required to pay standard fees for parking.*

Instructions:

1. Please drive up to the entry gate slowly.
2. Our system will automatically read your vehicle registration.
3. When the system matches your vehicle registration to your booking, the entry gate will issue your pre-booked ticket.
4. Remove and keep this ticket to use when exiting.
5. If for experience any issues at the entry, you must press the help button at the entry gate, so we can assist you at the time
6. When exiting the car park, please drive directly to the exit gate and insert the ticket you received at the entry.
7. The gate will be raised. This should take no more than a few seconds
8. If you experience any issues at the exit, please press the help button at the entry gate so we can assist you at the time.