

## Using Your Myer Centre Car Park Booking

**Our system now uses licence plate recognition at the entry to match your vehicle registration to your booking.**

1. Please drive up to the yellow ticket dispenser.
2. Our system will automatically read your vehicle registration.
3. When the system matches your vehicle registration to your booking, the entry gate will rise automatically. This should take no more than a few seconds.
4. When exiting the car park, please drive to the yellow exit reader and the gate will be raised. This should take no more than a few seconds
5. If for any reason, when you arrive at the entry, the system cannot match your vehicle registration to your booking, the entry gate will not raise automatically. If this should occur, please scan your bar code from the printed tax invoice or saved pdf at the car park entry gate and take your ticket. See scanning instructions below

### Scanning Instructions

1. You will find a stainless steel bollard which houses the bar code scanner immediately before the yellow ticket dispenser
2. Scan your bar code from the printed booking confirmation or saved pdf at this bar code scanner. If you are using a mobile device, please ensure your screen is set to maximum brightness
3. Position your bar code horizontally below the scanning light and pass the bar code under the green aiming light
4. As soon as the code is read correctly, the scanning light will go out and the entry gate will raise
5. if you experience any difficulties at all, remain at the entry and press the help button for assistance
6. DO NOT PRESS THE GREEN BUTTON TO GET A TICKET
7. When you are ready to leave, drive directly to the exit gates and place the ticket you received at the entry into the exit reader to raise the gate.
8. If you experience any difficulties at all, press the help button for assistance

- All online bookings are time dependant; this is to ensure there is parking available for everyone who books.
- You must enter the car park no earlier than 30 minutes prior to your booked entry time and no later than 30 minutes past your booked entry time.
- If you do arrive outside of this window, your booking will not work and there may be no spaces available.
- If you arrive outside your booked entry window, you must press the help button at the entry gate for assistance, otherwise your booking will be void and you will be required to pay standard fees for parking.